



Welcome to The Connection Cub House!

The Cub House is **FREE** for Total Facility members whose children are **6 months old and up**. There is a 2 hour daily limit for each visit. The fee for non-Total Facility members is \$4/hour for the first child and \$3/hour for additional children.

It is common for children to suffer from separation anxiety. Our staff are committed to making all the children feel welcome and comfortable. If a child cries inconsolably for more than 10 minutes, we will come get you. We want the Cub House to be a fun place that your child looks forward to visiting.

Cub House Hours:

Monday – Friday: 8:30 am – 1:30 pm and 3:30 pm – 7:30 pm

Saturday: 8:00 am – 12:00 pm

Sunday: 8:30 am – 11:30 am

(Please note that summer hours are different)

Please review the following guidelines to help us offer an optimal environment for all children:

- Upon arrival, show your Total Facility card to a Nursery staff member. If you are not a member, please pay at the front desk and bring the invoice to the Cub House.
- **Please sign your child/children in every time you use the Cub House**, regardless if it is several times on the same day. When signing in, include your cell number and where you will be in the building (e.g. gym, yoga class, etc.). You MAY NOT leave the premises, as we may need to locate you. If we are unable to find you, babysitting privileges will be revoked.
- Please bring your child in a clean diaper/pull-up at drop off. By law, we do not have authorization to change diapers, so we will contact you if a change is required. If your child is potty trained, please familiarize them with the Cub House's bathroom on your first visit.
- For the safety and security of all children, food is not permitted in the Cub House. Beverages and baby bottles are allowed.
- If your child has any allergies, it is important you remind the staff every time. Children with fever, runny noses or eyes or signs of any infection/illness of any kind should not be brought in. We reserve the right to refuse admittance to sick children.
- Aggressive or disruptive behavior such as biting, hitting, kicking, or throwing cannot be tolerated in the Cub House. We reserve the right to ask any parent/guardian to remove their child if their behavior is aggressive or requires constant disciplinary action.
- We use our outside playground year round. Please bring appropriate outerwear. Shoes must be worn at all times.
- **PLEASE LABEL EVERYTHING!**

I encourage you to contact me with any questions or concerns you may have. We welcome feedback and continually look for ways to improve the Cub House. Thank you!

- **Esen Kusmin, Nursery Supervisor**
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